

Barstow detachment joins DLA family during ceremony

By Marine Corps Lance Cpl. Sean Palmer
Marine Corps Combat Correspondent

BARSTOW, Calif. - A transfer of functions ceremony from Maintenance Center Barstow, Marine Corps Logistics Command, to Defense Logistics Agency Land and Maritime was held Sept. 26 at the MCB Learning Center aboard

Marine Corps Logistics Base Barstow's Yermo Annex.

The change was the final part of the Base Realignment and Closure's Supply and Storage recommendations. Maintenance Center Barstow marks the seventh supply, storage and distribution site to be transferred to DLA Land and Maritime. The changes being made at MCB are designed to enhance logistics support to the nation's warfighters.

"DLA Land and Maritime is committed to supporting the Marine Corps and continuing the same mission here at Maintenance Center Barstow," DLA Land and Maritime Deputy Commander James McLaugherty said. "With the combination of DLA and the Marine Corps here in Barstow, we can better support our warfighters through effective logistics support."

An official party including McLaugherty, Maj. See Barstow on page 14



(DLA photos by Marc McCormick)

DLA Land and Maritime Deputy Commander James McLaugherty (center) hands the DLA flag to Marine Corps Lt. Col. Kenneth Kowis, Logistics Contingency Officer for DDC and DLA, during the transfer of function ceremony to officially stand up the DLA Land Barstow detachment. The ceremony was held Sept. 26 at the MCB Learning Center aboard Marine Corps Logistics Base Barstow's Yermo Annex. In the background is provisional commander Marine Corps Lt. Col. Brad Borman.



Marine Corps Col. Daniel Ermer (left), commanding officer, Marine Corps Logistics Base Barstow, chats with Marine Corps Lt. Col. Kenneth Kowis, Logistics Contingency Officer for DDC and DLA, after the ceremony.

United Way helps manage Central Ohio and West Virginia CFC

By Dan Bender
DLA Land and Maritime Public Affairs Office

The Central Ohio and West Virginia Combined Federal Campaign to which local federal employees are donating has several checkpoints in place to insure the integrity of the campaign.

The Central Ohio and West Virginia CFC, like all local CFCs, is coordinated and overseen by a Local Federal Coordinating Committee (LFCC), which serves as a "board of directors."

The LFCC is composed of federal employees and representatives of labor unions with federal employees as members. Decisions regard-

ing the inclusion of charities in the local campaigns are made by the LFCC. LFCCs are also responsible for the oversight of the local CFC in conformance with CFC regulations and policies established by the U.S. Office of Personnel Management (OPM). All organizations participating in the campaigns must meet strict public account-

ability criteria set forth in OPM regulations.

The LFCC for the Central Ohio and West Virginia CFC is in the middle of a three-year contract with the United Way of Central Ohio to serve as the campaign's Principal Combined Fund Organization (PCFO). The agency's job is

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NEWS BRIEFS

Craft shows set for Oct. 28, Nov. 15

Federal employees on the DSCC installation who make their own crafts will be participating in two shows that will be held as part of the seventh annual DSCC Hand Crafted Craft Show.

The first show will be held Oct. 28 in Building 21 in the Denver and Indianapolis rooms of the DFAS Conference Center; the second show will be held Nov. 15 in the Building 20 cafeteria Buckeye and Cardinal rooms. Both shows will be held from 8 a.m. to 3 p.m. The shows will feature crafts including homemade jewelry, pottery, candles, wood décor and other items handmade by associates on the DSCC installation.

Anyone who would like to participate or who needs more information can call Jack Schoolcraft at 614-692-3043 or Michele Pettit at 614-692-1111.

BIG sponsoring legislative workshop

The Columbus Area Chapter of Blacks In Government will present a "Legislative Education" workshop Nov. 3 on issues impacting federal employees. The workshop will be held in the Bldg. 20 Buckeye Room from 11:30 a.m. to 12:30 p.m.

Topics to be discussed are how a bill becomes law and an overview of bills that have been recently introduced and require some type of action on the legislative floor.

Refreshments will be served. Attendees will need to use lunch, AWS or credit hours.

Registration is required and seating is limited to 75 attendees. For additional information or to register, call Gretchen Shivers at 692-6061 or Monica Oliver at 692-9606. Deadline to register is Oct. 29.

BIG holding membership drive

The Columbus Area Chapter of Blacks in Government will kick off its November membership drive by having a "social" at the 19th Hole on the DSCC installation Nov. 4 from 4 to 7 p.m.

Free hors d'oeuvres will be served and there will also be door prizes. Tickets, which are required to attend, may be obtained by calling Monica Oliver at 692-9606, Yolanda Brown-Harris at 692-0730 or Foronda Hall at 692-2434.

Associate wins weekend getaway

The American Federation of Government Employees, Local 1148, bargaining unit on the Defense Supply Center Columbus installation, held a drawing Oct. 8 at the end of its Special Membership Appreciation Campaign. The prize was a weekend getaway for two to the winner's choice of one of the following locations: Niagara Falls, Hollywood Casino and Resort or Cleveland. The winner was AFGE member Russell H. King.

The winner of the AFGE's next Special Membership Appreciation Contest for the Christmas/New Year holidays will receive a new TV.

Traveling wall exhibit coming to Pickerington

The Vietnam Traveling Memorial Wall will be on display at American Legion Post 283 in Pickerington, Ohio, Nov. 10-15. The post's Honor Guard will host opening ceremonies at 1 p.m. Nov. 10, after which the wall will be open 24 hours a day for viewing.

This will be the wall's only visit to Ohio this year.

The Post is located at 7725 Refugee Road in Pickerington. For more information, call 614-837-0755.

HUD names new Midwest leader

Antonio Riley has been selected to serve as HUD's regional administrator for six Midwestern states, including Illinois, Indiana, Ohio, Michigan, Wisconsin and Minnesota.

Riley will serve as HUD's liaison to mayors, city managers, elected representatives, state and local officials, congressional delegations, stakeholders and customers. He will be responsible for overseeing the delivery of HUD programs and services to communities, as well as evaluating their efficiency and effectiveness.

Prior to his new role, Antonio Riley served as executive director of the Wisconsin Housing and Economic Development Authority. As the first African American to head the agency, Riley oversaw what is considered the second largest bank in the state, with a \$3 billion mortgage portfolio.

Commissary returning to installation in November

The Defense Supply Center Columbus is joining forces with the Wright-Patterson AFB Commissary to bring a third Commissary Site Sale at the installation Nov. 13-14.

Times will be 10 a.m. to 5 p.m. Saturday, Nov. 13, and 10 a.m. to 4 p.m. Sunday, Nov. 14, in Building 17, Section 4.

"We're excited to present the second commissary site sale of this year," coordinator and MWR staff member Lisa Pas-salacqua said. "The more shoppers we get at the sales, the greater the opportunity for us to have multiple sales throughout the year."

Eligible to shop are military personnel (active, National Guard and Reservists), retirees and their dependants with a valid military ID card. Cash, check, debit card or major credit card including Visa, MasterCard or American Express will be accepted.

Commissary items will include meat, produce, cereal, condiments, baking items, laundry and cleaning products, paper items, candy and more.

The Army Air Force Exchange Service will also be on-site and plans to offer house wares, electronics, small appliances and Class VI products. They also plan to include holiday/seasonal items, such decorations and gift items like toys, gaming systems and tools.

MWR Office chief Al Kluczynski

urges shoppers to come any time through the day to avoid long lines.

"There will be plenty of stock to satisfy everyone's needs," Kluczynski said. "Since we are so close to Wright-Patterson (AFB), new stock will arrive throughout the two days."

The Pass and ID Office in Building 52 will be open 10 a.m. to 2 p.m. both days to issue military identification cards to military, retirees and dependents. To get a new card, retirees (self sponsor) and dependents over the age of 18 will need to bring two forms of valid identification with sponsor present. Valid identification consists of military dependent ID card, military ID card, valid/unexpired state license, valid/unexpired state ID, valid/unexpired passport, original birth certificate with state seal, original Social Security card, original voter registration card, or unexpired Permanent Resident Alien card.

Pass and ID will also be available to issue decals for vehicles. Needed to obtain a vehicle decal are a valid unexpired state driver's license and valid registration in the sponsor's or spouse's name, and military or dependent ID card.

For more information regarding the Commissary Site Sale, call 614-692-1420; for more information regarding Pass and ID, call 614-692-3141.

OBITUARIES

Reginald B. Fowkes

Army Col. Reginald B. Fowkes (Ret.), 72, died Oct. 12 at Fisher-Titus Medical Center in Norwalk, Ohio. Col. Fowkes served in the U.S. Army from 1958 until his retirement in 1985, when he finished his career as deputy commander of DCSC.

Ronald L. Meade

Ronald L. Meade, age 62, died Oct. 16 at home. Mr. Meade served in the U.S. Marine Corps and was retired from the U.S. Department of Defense.

Christine Rooker-Nance

Christine Rooker-Nance, 63, of Indianapolis, Ind., formerly of Columbus, died Oct. 12 at her home. Ms. Rooker-Nance was retired from the U.S. Army Reserve and the U.S. Department of Housing and Urban Development after many years of service in Columbus, Atlanta and Indianapolis.

Raymond Duane Walls

Raymond Duane Walls, 79, died Oct. 7 at Winchester Place. Mr. Walls was retired from the U.S. Air Force after 22 years of service and from DCSC after 20 years of service.

Fiscal 2011 initiatives prep DLA for long-range success, director says

By Beth Reece
DLA Strategic Communications

Much of the work Defense Logistics Agency employees do in the next two years will prepare the agency to best support military customers with smaller budgets, DLA Director Navy Vice Adm. Alan Thompson told an agency-wide audience during a Director's Call Oct. 19.

"If you look at the Army, Navy, Air Force and Marine Corps, their operations and maintenance budgets are certainly going to be stressed to a pretty significant extent ... and that directly carries over to sales for us here in DLA, across the full range of commodities that we provide," the director said. "But I think that if we move out on preparing for that future today, we can handle it and also continue to do the business of today."

Thompson and other senior leaders explained how the fiscal 2011 Director's Guidance will transform the agency and its workforce to meet those challenges. The guidance includes 10 initiatives in Warfighter Support, six in Stewardship and three in Workforce Development.

DLA Logistics Operations Director Army Brig Gen. Lynn Collyar described the new Warfighter Support initiatives by saying every member of the DLA team has a key role, whether it involves supplies heading to warfighters in Iraq and Afghanistan or critical repair parts used at maintenance depots throughout the United States.

More than 175 DLA personnel, military and civilian, are deployed to the U.S. Central Command area of operations, Collyar said. And while DLA spent most of 2010 supporting the drawdown in Iraq, "the largest drawdown of forces from an individual location since World War II," the agency's primary focus will now be on Afghanistan.

"There are several things we did



(DLA photo by Teodora Mocanu)
Defense Logistics Agency Director Navy Vice Adm. Alan Thompson discusses the importance of his fiscal 2011 Director's Guidance during an Oct. 19 Director's Call.

last year that we will follow through with this year. The first of those is the plus-up - which is now basically complete - of 30,000 troops," he said. Getting supplies to troops in remote areas throughout Afghanistan will continue to pose significant challenges, which Collyar said the agency will face by shifting the flow of goods from existing ground lines of communication to the Northern Distribution Network.

Other warfighter support initiatives focus on improving efficiencies in maintenance and warehouse operations. As military services work to streamline and trim such operations, DLA will have to make appropriate adjustments, Collyar said.

"It has a huge effect on us because where they do maintenance has a lot to do with where we put supply depots and where we work with them on demand planning," he said.

Seeing efficiencies gained through the current transfer of Navy warehouse operations to DLA, the Office of the Secretary of Defense has asked the agency to evaluate whether similar efficiencies can be gained through partnerships with the other services.

"DLA is an agency that was

formed based on efficiency, on the ability to do things better in one location (rather) than with four services doing it separately, all doing it a different way," Collyar added.

Chief Financial Officer Tony Poleo described new stewardship initiatives by first explaining that "stewardship" is not just about audits and financial statements.

"Ultimately, stewardship is about every employee and every contractor supporting the DLA effort.

"Everybody touches some process; everybody tries to deliver some service or good every day," he said. "It's just about doing whatever you do a little better tomorrow than you did it today."

The lack of training for employees with government charge cards is one example of the need for a more disciplined look at agency-wide processes, Poleo added.

"You might say, 'I have a wallet full of credit cards; I don't need any training.' But I'll tell you this: I think it is a disservice to you as an employee" to not be trained on the proper use of a government charge card considering the amount of personal responsibility cardholders must accept, he said. New policy requires that all potential cardholders receive training before being issued cards and refresher training must be taken annually.

Building discipline into processes as simple as the issue of government charge cards and as complex as inventory tracking will help the agency maintain its success, Poleo said.

"It's not about doing things cheaply, but doing them better," he said.

Karon Webb, deputy director of DLA Human Resources, spoke of initiatives in Workforce Development that involve talent management, diversity and culture.

"Talent management is a very broad look at how we recruit our workforce, how we develop (employees) and how we retain them," Webb said.

Human resource officials have identified critical mission occupations and designated functional community managers across the agency to oversee the health and development of those occupations.

As gaps are identified in the competency and skills of those occupations, human resource officials will help by providing rotational assignments, training and focused recruitment to bring those skills in-house, she added.

DLA Human Resources is also working with the Equal Employment Opportunity Office to increase recruitment of individuals in four target areas: Hispanics, blacks in senior positions, white women, and individuals with targeted disabilities. An equity workgroup will help identify barriers that might exist to attracting individuals from these groups.

Webb reminded the audience that the 2010 DLA Culture Survey has been released. The survey has been conducted at DLA since 2003 with steadily increasing scores.

"As of an hour ago, we had about 4,000 responses already, so we're very excited about that. I highly encourage you to respond to the survey. It's a way for us to hear your thoughts and opinions," she said.

Thompson also put in a plug for the survey, strongly encouraging employees to participate.

"It's very, very important as we continue to try to develop our workforce and work place, so that DLA really can be the world-class organization that I believe it is today, and would like it to continue to be in the future," he said.

ADDRESS CORRESPONDENCE TO:

Editor, Columbus Federal Voice
DLA Land and Maritime
P.O. Box 3990

Columbus, OH 43218-3990

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**Brigadier General Darrell K. Williams, USA,
DLA Land and Maritime Commander**

John Foreman, Acting Public Affairs Officer

Public Affairs Team: Dan Bender
Tony D'Elia

Christina K. Mullins
Judi Obrig

Photographers: Rachel Kocin
Chuck Morris

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Panel members discuss opportunities for Hispanics in U.S.

By Dan Bender
DLA Land and Maritime
Public Affairs Office

Pursuing education will open up many opportunities for Hispanic immigrants, and anyone else, in the United States, according to members of a Hispanic Heritage Month discussion panel at Defense Logistics Agency Land and Maritime.

The panel discussion, held Oct. 6 in the Building 20 Buckeye Room, featured Guadalupe Velasquez of the Columbus Community Relations Commission, Cristina Villacinda-Farr, president and CEO of Empleos and Employment Inc., Ursula Barrera-Richards, policy director for the Ohio Commission on Hispanic Latino Affairs, DLA Land and Maritime Equal Employment Opportunity Office manager Charles Palmer and Derek Saunders, customer account manager at DLA Human Resources Office.

Villacinda-Farr, a first-generation immigrant from Venezuela, said that in today's economy, a strong educational background will give Hispanic immigrants an edge in finding a job.

"You have to be prepared intellectually," she said. "Get all the education you can."

When her son applied for a spot at the U.S. Naval Academy, he was one of 17,000 applicants for 1,200



(DLA photo by Chuck Morris)

Maria Buch Castillo (at podium), a DLA Information Operations Columbus (J6C) employee and manager of the DLA Land and Maritime Hispanic Emphasis Program, was the emcee for a panel discussion held Oct. 6 in observance of Hispanic Heritage Month. Panel members were (from left) Ursula Barrera-Richards, policy director for the Ohio Commission on Hispanic Latino Affairs, Guadalupe Velasquez of the Columbus Community Relations Commission, DLA Land and Maritime Equal Employment Opportunity Office manager Charles Palmer, Derek Saunders, customer account manager at DLA Human Resources Office, and Cristina Villacinda-Farr, president and CEO of Empleos and Employment Inc.

slots, Villacinda-Farr said, and educational background and achievements were a key factor in the selection process.

Barrera-Richards agreed that education and closing the "achievement gap" is a key issue facing Hispanic immigrants, along with human trafficking and immigration issues.

Velasquez discussed her involvement with the City of Columbus' New Americans Initiative, an effort to reach out to new immigrants and inform them of services available to them.

"Mayor Coleman is committed to the newcomer community," she said.

The city commission has published a guide titled

"Opening Doors to Our City" in English, Spanish and Somali that provides information on how to access services and assistance to new immigrants, Velasquez said.

Palmer discussed the six elements in establishing a model EEO Office as outlined by EEO Management Directive 715 and Saunders discussed the representation of Hispanics in the upper levels of management at DLA Land and Management.

Saunders said Hispanics represent 3 to 5 percent of all managers in the GS 12-14 levels, with the highest concentration at the GS-12 level.

"We need to concentrate on our recruitment efforts to increase that representation," he said, adding that efforts are underway to "grow our own" and promote from within to increase that representation.

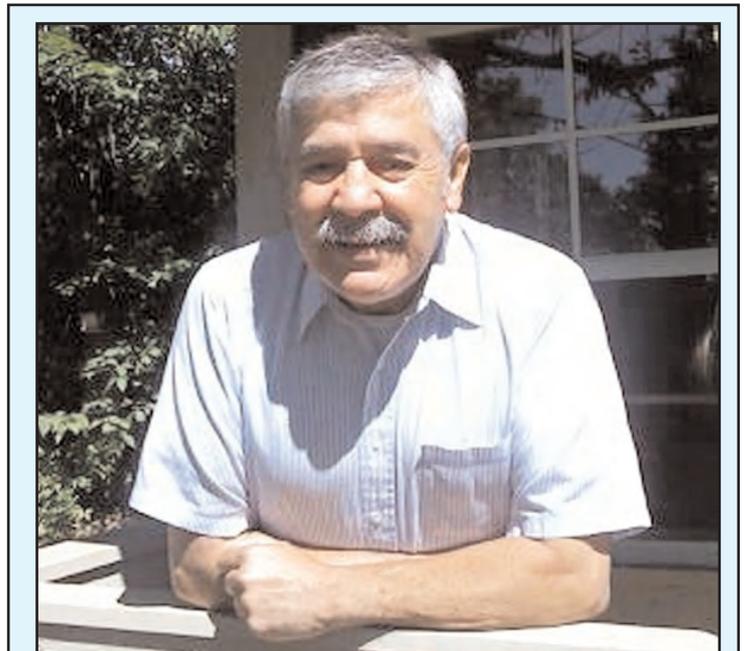
"We still have some work to do in that area, but we are stepping out to insure down the road that we can increase the participation (of Hispanics) at higher levels," he said.

In his opening remarks, DLA Land and Maritime Deputy Commander James McClaugherty noted that the diversity in Hispanics' lifestyles, languages, interests, beliefs and customs "adds ethnic richness to the American culture."

"The presence of Hispan-

ics on this continent predates the founding of our Nation, and as among the first to settle in the New World, Hispanics and their

descendants have had a profound and lasting influence on American history, values and culture," he said.



(Photo courtesy of Maria Castillo)

Retired DSCC Latino associate recognized with distinction award

During the Oct. 6 Hispanic Heritage Month panel discussion at DLA Land and Maritime, Hispanic Employment Program manager Maria Castillo noted that Felix Huertas, a DSCC associate who retired in 2003, had won the "Latino Military Service of Distinction Award." The award was from the Ohio Commission on Hispanic/Latino Affairs and was presented to Huertas by Gov. Ted Strickland Oct. 14 at the Distinguished Hispanic Ohioan Gala in Columbus. Huertas, a former HEP coordinator at DSCC, was one of the first recipients of the award, which was created to recognize Latino Ohioans who have served the U.S. honorably and continue to contribute to their community, state and country in an exemplary manner. Huertas, who served in the U.S. Air Force and retired from DSCC after 28 years of civilian service, continues to be active in his local community. He serves as a reading mentor at a local elementary school and has been recognized as a "Friend of Education" by Reynoldsburg City Schools three of the past four years. He is also involved in various ministries through his church.

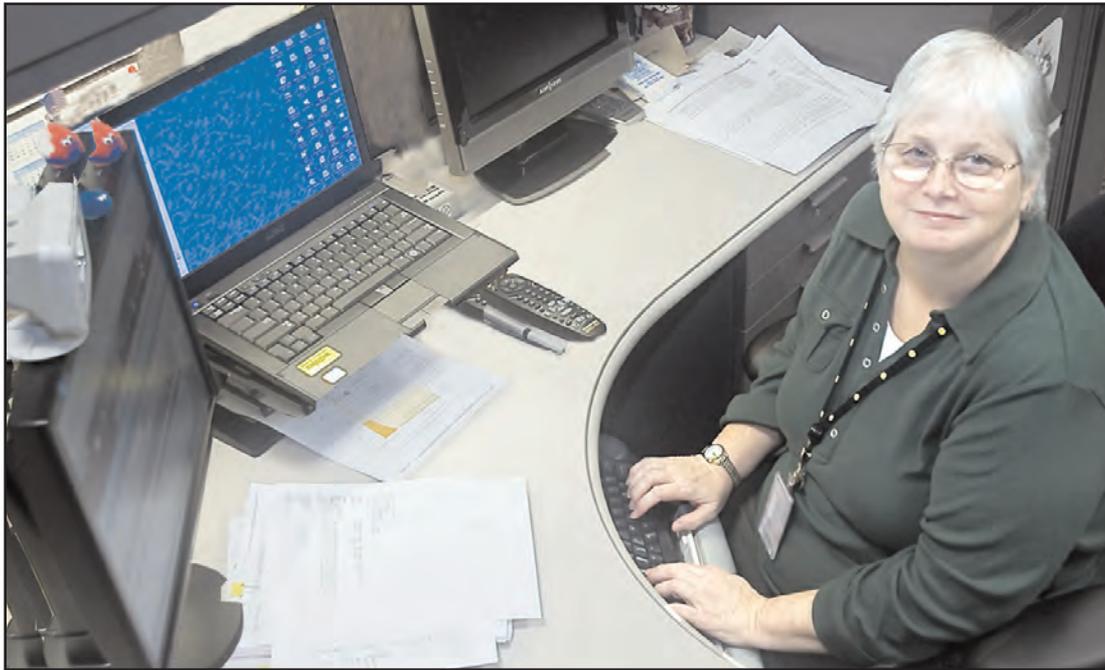
Land and Maritime associate takes top DLA-level award

By Tony D'Elia
 DLA Land and Maritime
 Public Affairs Office

Usually rated among the top performers in her organization, Wendy Gray has been selected as the recipient of the 2010 Outstanding Defense Logistics Agency Employee with a disABILITY Award.

Having been selected from a field of 18 nominees from all over DLA, Gray will be recognized Dec. 7 at the 30th annual DoD Disability Forum in Bethesda, Md., where she will receive the award sponsored by the Office of the Secretary of Defense Office of Diversity Management and Equal Opportunity.

Gray, who was born deaf, is a product data specialist in the Acquisition Support Branch of DLA Land and Maritime's Operations Support directorate. Gray is



(Photo by Charles Morris)

Wendy Gray, a product data specialist, works in DLA Land and Maritime Operations Support, Acquisition Support Branch. Gray has been selected to receive the 2010 DLA Outstanding Employee with a disABILITY Award. Gray will be recognized at the 30th Annual DoD Disability Forum Dec. 7 in Bethesda, Md.

responsible for acquiring engineering drawings from the military services and industry that are essential

in the acquisition of items in support of the warfighter. According to her supervisor, Terrell Carter, Gray consis-

tently exceeds all production standards in regards to both volume and quality. Spending her entire 26-

year federal career in the field of technical data management in her current organization, Gray advanced to her present GS-9 journeyman position 18 years ago.

"My job has changed a lot since I came here (from Dayton, Ohio) in June 1996," said Gray, who has taken training throughout her career to learn new systems. "I enjoy learning new things - that is a challenge."

Among a number of high priority weapon system projects she has worked on is the M2 .50-caliber machine gun parts initiative.

"I like to keep busy," said Gray, who adds that the best part of her job is verifying drawing information and downloading into DLA's acquisition system software.

In addition to her regular workload, this year Gray, who uses American Sign Language, will be recognized at the 30th Annual DoD Disability Forum Dec. 7 in Bethesda, Md.

See DLA award part on page 14

Navy personnel celebrate birthday at DLA Land and Maritime

By Dan Bender
 DLA Land and Maritime Public
 Affairs Office

Active duty and retired Navy personnel at Defense Logistics Agency Land and Maritime and other organizations gathered Oct. 13 to celebrate the Navy's 235th birthday with a cake cutting ceremony in the Building 20 cafeteria.

Event host Navy Capt. Roland Wadge, director of Maritime Supplier Operations at DLA Land and Maritime, welcomed everyone and pointed out a few facts about the U.S. Navy.

It currently has nearly 330,000 active duty personnel, including more than 52,000 officers, 271,334 enlisted personnel and 4,574 midshipmen. It has nearly 103,000 Ready Reserve members and nearly 46,000 of its personnel are currently deployed, Wadge said. In addition, the Navy Department has just over 200,000 civilian employees.

Wadge said the Navy has a current deployable battle force of 288 ships, 150 of which are currently "underway," or away from their homeport. Of those, 112 are currently deployed.

The Navy also has more than 3,700 operational aircraft in its arsenal, Wadge noted.

Event emcee Lt. Cmdr. James Osborne introduced several guests

in attendance for the ceremony, including Naval Operational Support Center commander Navy Cmdr. Don Ross, Navy Cmdr. Mike Hudson, executive officer of Navy Recruiting District Ohio located on the Defense Supply Center Columbus installation, Navy Cmdr. Rich Simpson, prospective executive officer of Navy Recruiting District Michigan, and Navy Recruiting District Ohio Command Master Chief Aaron Shipley and chief recruiter NCCM Clemente James.

Doing the honors of cutting the cake were the junior Navy serviceman present, Ensign Bryan Crosby from Navy Recruiting District Ohio, and the senior Navy serviceman present, Command Master Chief Paul Haller of the Naval Operational Support Center.

Osborne closed by reading the final paragraph of Chief of Naval Operations Vice Admiral Mark E. Ferguson III's birthday message, which states, "I thank all of our sailors, Navy civilians, and families for your service. On our Navy Birthday, let us make sure to remember our shipmates, deployed, afloat and ashore, contributing to our safety, security, and prosperity around the globe. Let us never forget those who have given their lives in the ultimate sacrifice for our Navy and our nation."



(DLA photo by Rachel Kocin)

Navy Capt. Roland Wadge (left), director of Maritime Supplier Operations at DLA Land and Maritime, watches as Ensign Bryan Crosby (center), the junior Navy serviceman present, and Command Master Chief Paul Haller of the Naval Operations Support Center, the senior Navy serviceman present, cut the cake Oct. 13 to celebrate the Navy's 235th birthday. The event was held in the Building 20 cafeteria.

Business process analyst selected Associate of Month

By Dan Bender
DLA Land and Maritime
Public Affairs Office

A business process analyst in the Procurement Process Support directorate has been selected the Associate of the Month for July at Defense Logistics Agency Land and Maritime.

Joanne Bogner was recognized for her work as the DLA EProcurement Post Award Working Integrated Process Team Lead, a position she assumed earlier this year in which she leads 11 employees and four contractors. She is charged with communicating status and relevant information regarding her

team's activities to the EProcurement Test Lead and other personnel.

EProcurement is a new contract writing tool that is part of Enterprise Business Systems; it will replace DLA Pre-Award Contracting System (DPACS) and Electronic Contract File, Bogner said.

One aspect of her job that she enjoys is the variety of responsibilities. "There's always a new challenge," she said.

Bogner, who has worked for DLA for 23 years, spends a lot of time in Washington, D.C., on the EProcurement project. For nearly three years, she has alternated spending two

weeks in the nation's capital and one week in Columbus.

She was recognized for leading her team to successfully complete the Pass 1 Functional Test, for which the team was responsible for completing 34 test cases during a five-month time period.

Bogner also received kudos for her excellent customer service skills.

"Joanne is always diligent in responding to our



(DLA photo by Rachel Kocin)

Joanne Bogner (center), a business process analyst in the Procurement Process Support directorate, receives the Associate of the Month award for July from DLA Land and Maritime Deputy Commander James McClaugherty (right) and Milt Lewis, executive director of contracting and acquisition management.

customers, the EBS procurement users," according to her nomination from Susan Freund. "She is conscientious in monitoring our EBS Procurement Helpdesk and provides back-up support even while traveling full-time for EProcurement.

"She provides timely and professional responses to our customers."

Bogner has a bachelor's degree in accounting from Ohio University. When she's not at work, she enjoys spending time with her son and two grandchildren.



(DLA photo by Chuck Morris)

Merritt reaches 40 years of service

Sam Merritt (left), director of Operations Support, was recently recognized by DLA Land and Maritime Deputy Commander James McClaugherty and other associates for reaching 40 years of federal service. Merritt, who has served as Operations Support director since April 2006, is responsible for planning, directing, programming and budgeting operations for six different divisions within the directorate. He began his civilian career in 1972 as a laborer in the Post Engineers Office at DCSC and worked his way up through the ranks. In 1994, he was promoted to unit chief within the Operations Support directorate and in February 2005, he was selected as the directorate's deputy director. Merritt also served in the U.S. Army for two years and was awarded the Bronze Star Medal. His wife works in the Land Supplier Operations directorate.

Environment specialist selected DES Associate of Month

By Tony D'Elia
DLA Land and Maritime
Public Affairs Office

Leslie Fox, an environmental protection specialist involved in money-saving hazardous material minimization efforts, was recently honored as the Associate of the Month for DLA Installation Support at Columbus.

A member of the Environmental, Safety and Occupational Health Office on the Defense Supply Center Columbus installation, Fox recently worked on the disposal of a large amount of hazardous materials. After identifying and classifying a large amount of materials, she went about researching chemical analysis costs. She contacted Defense Logistics Agency Disposition

Services and learned that the DLA waste contractor would charge less than half of the local sources. This discovery resulted in a savings of more than \$5,000.

After being alerted that the DLA Test Lab was preparing to turn in for disposal 50 pallets of expired lead acid batteries, Fox successfully worked with the item manager and Morale, Welfare and Recreation's recycling personnel to find a recycling solution. She found that the original manufacturer was willing to buy back the batteries at the rate of 25 cents per pound. This effort resulted in not only avoiding regulatory violations for exceeding hazardous waste generation limits, but it saved \$24,500 that would have been used

as a disposal fee. Additionally, there was a profit from recycling.

In another project, Fox completed a major effort by preparing more than 10,000 pounds of hazardous materials for disposal. The materials, which came from several organizations located on the installation, were a mixture of various chemicals, including 9,000 pounds of roofing compound, aerosol paints, corrosives and petroleum products. She successfully labeled each chemical and grouped the materials. The large quantity of materials would have put the instal-

lation over its monthly small quantity generator limit for hazardous waste. But by researching the regulations and consulting with Ohio Environmental Protection Agency representatives, Fox was able to dispose of all the waste in a single turn-in without having to abide by the more stringent large quantity generator requirements. This regulatory maneuver demonstrated to the regulator the installation's commitment to following stringent requirements and making the necessary arrangements to address short-term problems.

Fox hails from Gilmore City, Iowa. She served five years in the Air Force, where she worked in bioenvironmental engineering.

CFC

Continued from page 1

to manage the local CFC and serve as its fiscal agent.

Tamara McCalla serves as the United Way's manager for the Central Ohio and West Virginia CFC.

"We make sure the local LFCC adheres to the OPM regulations regarding CFC," McCalla said. "We also collect and distribute the donated dollars as designated by federal employees."

McCalla pointed out that CFC was created by an Executive Order signed by President John F. Kennedy in 1961. Today, there are more than 200 CFCs around the nation and one conducted overseas.

"CFC is the largest workplace fundraising campaign in the world," she said, noting that worldwide, CFC collected \$276 million last year.

Pam Franceschi, deputy director of Defense Finance and Accounting Service Columbus, is the chair of this year's Central Ohio and West Virginia CFC, which raised nearly \$1.8 million.

The local LFCC is comprised of 26 federal employees representing

various federal agencies in central Ohio and West Virginia; it is chaired by John Casper of DFAS Columbus.

McCalla said each LFCC determines each year if local charities that apply to be a part of the CFC effectively use funds contributed by federal employees.

Some of the information charities must provide to the LFCC for review include their annual report, tax information reported to the IRS, an independent audit report, and administrative and fundraising expenses. The LFCC uses this stringent certification process to determine which agencies can participate in the CFC. If an agency is denied participation, there is an opportunity for them to appeal the LFCC's decision and submit the necessary documentation.

Although every agency will run its campaign on its own timeframe, OPM allows campaigns to solicit from Sept. 1 through Dec. 15. More information about the 2010 Central Ohio and West Virginia CFC is available at www.cowvcfc.org.



(Photo by Rachel Kocin)

Leslie Fox (left) receives the DES-C Associate of the Month Award from site director Kenny Youn. She is an environmental protection specialist in the Environmental, Safety and Occupational Health Office.



Army Reserve Staff Sgt. Ryan Lech (above) and Army Reserve 1st Sgt. Jeffrey Clewell (below) of the 412th Civil Affairs Battalion receives British Wings for his jump during the Normandy Invasion Re-enactment Celebration.



1st Sgt. Troy Cochran (above) and 1st Sgt. Jeffrey Mackie (below) of the 412th Civil Affairs Battalion is presented with British Wings for his jump during the Normandy Invasion Re-enactment Celebration.



Normandy landing re-enactment

Local Army Reserve paratroopers travel to France for special jump

By Army Master Sgt. Dave Johnson
412th Civil Affairs Battalion (Airborne)

WHITEHALL, Ohio - The U.S. Army Reserve 412th Civil Affairs Battalion, located on the Defense Supply Center Columbus installation, sent five of its paratroopers to participate in the annual Normandy Jump in May and June.

The 412th soldiers who jumped were first sergeants Jeffrey Clewell, Jeffrey Mackie, Troy Cochran, Sgt. 1st Class

Jennifer Skunza and Staff Sgt. Ryan Lech.

The soldiers jumped into Normandy out of a German C-160 aircraft.

The Normandy Jump is an annual reunion, an anniversary celebration. The event is a joint team effort in which British, French, German and U.S. paratroopers jump to commemorate the anniversary of the D-Day landing.

"The 412th has participated for four years in the annual re-enactment of the Normandy invasion," said Sgt. 1st Class Oliver Garnett-Young, jump-

master and senior non-commissioned officer of the battalion's logistics section.

Garnett-Young, who jumped in 2009, vividly remembers his Normandy experience.

"Major General Morris gave us our speech before we jumped," Garnett-Young said. "The purpose of the annual jump is to re-enact the whole airborne operation of the D-Day invasion. The whole town participated."

Local French citizens participate every year in the celebration, but the event also draws people from around the globe.

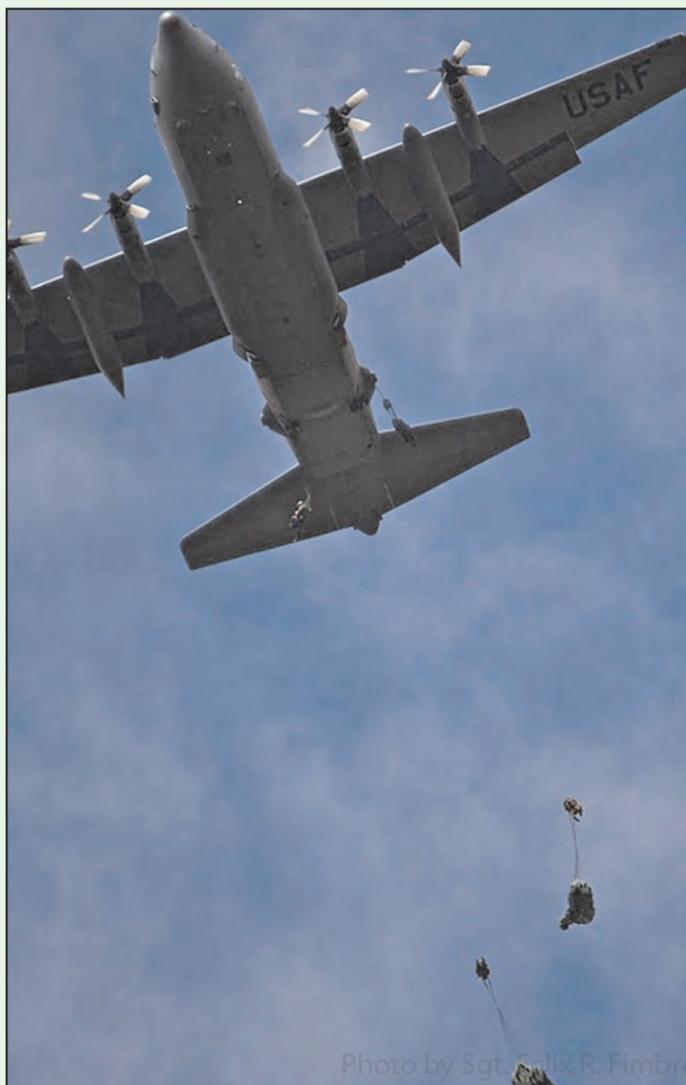
"Many people are re-enactors from all over the world, and they wore WWII era uniforms," Garnett-Young said, except the Germans, who wore current allied uniforms.

Wearing the current Army combat uniforms, the 412th soldiers enjoyed staff rides to Omaha Beach, Utah Beach and other historically significant battle locations.

Soldiers were greeted by friendly and grateful citizens in every city they visited.

"We marched in many towns," Garnett-Young said. "It was just like a parade after we liberated France. Many townspeople came to cheer, just like in 1945."

The Normandy operation was not all training and preparation. The citizen soldiers had some free time to enjoy the small towns they



Army paratroopers jump into Normandy, France, as part of the annual reunion paratrooper jump to commemorate D-Day.

visited.

"France was great," said Skunza, the training NCO in the battalion. "The townspeople treated us very well. We were able to visit many small villages and interact with the locals."

The international teams travelled together. The common bond among military personnel - teamwork - is paramount.

That solidarity was displayed in the small towns, and the French were glad for all the paratroopers' participation, even, for the most part, the Germans.

All the soldiers are cognizant of World War II history.

"The French citizens from around Normandy were glad the Germans participated, and we all came together for this event," Skunza said. "The French citizens are very appreciative of America's involvement and their rescues during World War II. The people study and are very cognizant of history and are grateful to the United States."

"The French citizens showed appreciation for all the members of the teams," said 1st Sgt. Jeffrey Clewell. "There was a little animosity toward the Germans from some of the older people, but they appreciated all of us."



A lone Army paratrooper heads for a landing in Normandy, France, during the annual reunion paratrooper jump to commemorate D-Day. (Photos by Army Sgt. Felix R. Fimbres)



Army 1st Sgt. Troy Cochran of the 412th Civil Affairs Battalion pins on Jennifer Skunza's new rank, sergeant first class, in the promotion ceremony in Sainte Mere Eglise, France, on June 6. (Photo by Army Sgt. Felix R. Fimbres)

Army Reservist participates in promotion ceremony after parachute jump in France

By Army Master Sgt. Dave Johnson
412th Civil Affairs Battalion (Airborne), Whitehall, Ohio

Army Sergeant 1st Class Jennifer Skunza's promotion ceremony was far from typical.

Her promotion ceremony took place June 6 in Sainte Mere Eglise, France, one day after she parachuted into Normandy.

Skunza was selected as part of the elite airborne team to represent her unit, the 412th Civil Affairs Battalion (Airborne), based in Whitehall, Ohio, in the annual Normandy jump.

To be selected, Skunza was recommended by her battalion. She was screened among hundreds of interested paratroopers. The 360th Civil Affairs

Brigade, Skunza's higher headquarters, was given 10 slots. Skunza was given the nod over many applicants.

As a member of the select few, Skunza savored her opportunity to go to France as a member of the U.S. Army

Reserve.

"She did such a great job, she was selected to be a member of the color guard for some of the parades and processions," said 1st Sgt. Jeffrey Clewell, also a member of the 412th.

Skunza asked 1st Sgt. Troy Cochran of the 412th to do the honors of pinning on her new rank during the ceremony.

"I was honored," Cochran said. "I've worked with her a long time, and she has become a phenomenal performer as a training non-commissioned officer and an expert paratrooper."

The newly-promoted Skunza and her four fellow citizen-soldiers of the 412th enjoyed the ceremonies of the Normandy D-Day re-enactment and her time in France and England for the anniversary.



Sgt. 1st Class Jennifer Skunza of the 412th Civil Affairs Battalion is presented with British Wings for his jump during the Normandy Invasion Re-enactment Celebration.

DFAS call center handles wide variety of calls, responsibilities

By Micki J. Young
 DFAS Corporate
 Communications

Although there is a general perception of what customer contact centers do - help with warranty information or check a credit card balance - the Defense Finance and Accounting Service Centralized Customer Service Contact Center in Columbus shatters that mold.

Why?

Because Columbus contact center representatives provide excellent customer service answering questions that cover as many as 13 to 15 entitlement systems, serving callers who range from a retiree in Florida to a soldier needing help with a pay issue while fighting in Afghanistan and contractors serving the military.

They must know about contract and vendor pay, travel pay and, when providing support to the Cleveland Call Center, myPay. In short, they are the "tip of the spear" when it comes to providing customer service to the more than six million customers DFAS serves.

Amanda Frabott, a financial management analyst, is one of 82 technicians assigned to the Columbus center and has been on the

phones for almost two years. She arrives around 8 a.m. most days, although her schedule does fluctuate depending on whether she's required to stay later to respond to West Coast callers. This rotating late day allows one person on the team to come in later on their designated day, better serving the customer.

Frabott logs in to her work station like any other DFAS employee but she also has to enter a series of log-ins to other systems because she never knows where she may need to look to provide assistance to any given caller.

Logging into the phone system, she immediately gets a call to help a customer with a myPay question. She checks the myPay database and resolves his question quickly and with ease. This process of call, research and answering question continues throughout the day.

Not that it always goes smoothly. One call is from a customer who is upset about having to call back because her situation wasn't resolved the first time. Frabott says that she likes trying to find solutions for even difficult situations.

"I'm kind of a problem solving personality, I guess



(DFAS photo by Tom Casasanta)

Amanda Frabott, an employee in the DFAS Columbus Customer Service Contact Center, handles numerous calls ever day on a wide variety of topics. She is one of 82 technicians assigned to the call center.

- it seems to follow me," she said.

During the course of just one day, the average contact center representative takes anywhere from 30 to 60 calls. This spring, the Columbus center took on the extra workload of taking myPay calls to assist the Cleveland call center. This doubled the Columbus call volume.

"We helped with myPay calls to assist DFAS Cleveland because they took on all of the Veteran Affairs (VA) calls," Frabott said.

The calls came about because about 260,000 VA employees were transferring to the myPay system. The Indianapolis Contact Center also provided assistance.

In addition to her regular duties, Frabott is also required to collect and report the interactive customer service evaluations (ICE) comments. The ICE surveys are used to ask customers to report good and bad service. Many of the employees in her area are recognized through the ICE tool weekly for their outstanding service, dedica-

tion and problem-solving abilities. The ICE report is just one of the reports she is responsible for each week.

She staggers the requirements throughout her day and week and has established a rhythm that allows her to manage all her reports and the calls she is responsible for taking.

Hired through the Leaders in Motion program, Frabott is responsible for completing classroom curriculum, briefing schedules and meetings on top of her daily job requirements. Many call center representatives, like Frabott, also pursue formal education.

Frabott says that getting her professional certification will be a lot of work.

"But I know it's getting me closer to agency goals, as well as broadening my understanding of the different departments within DFAS," she said.

The Columbus Contact Center has been formally recognized by principal deputy director Richard "Gus" Gustafson for its dedication and outstanding service. Frabott has one of his coins and said that being recognized "tells us that what we're doing makes a difference."



(Photo by Air Force Senior Master Sgt. Kim Frey)

121st Air Refueling Wing has new commander

Air Force Col. Mark Stephens (center left) accepts command of the 121st Air Refueling Wing from Maj. Gen. Harry "A.J." Feucht Jr., the assistant adjutant general for Air and commander of the Ohio Air National Guard. Stephens was previously the commander of the 179th Airlift Wing in Mansfield, Ohio. He succeeded Air Force Brig. Gen. Thomas Botchie (far left) during a May ceremony and is the 12th commander in the history of the 121st ARW, which is located at Rickenbacker Air National Guard Base in southeast Columbus.

IT'S A DATE

October 2010

Domestic Violence Awareness Month

Breast Cancer Awareness Month

Disability Awareness Month

National Red Ribbon Campaign

Oct. 29 - Armed Services Blood Program Blood drive, 9:30 a.m.-1:30 p.m., Building 20 base-ment, C6 South

Oct. 31 - Halloween

Oct. 31 - DSCC Combined Federal Campaign ends

November 2010

American Indian Heritage Month

Nov. 1 - All Saints Day

Nov. 2 - Election Day

Nov. 4 - U.S. Marine Corps birthday cake cutting ceremony, 9 a.m., Building 20 auditorium

Nov. 5 - Columbus Veterans Day parade, noon, downtown Columbus

Nov. 7 - Daylight Savings Time ends

Nov. 10 - U. S. Marine Corps 235th Birthday

Nov. 11 - Veterans Day

Nov. 18 - Great American Smoke Out

Nov. 22-23 - FEA Training Conference, Polaris Qwest Center

Nov. 25 - Thanksgiving Day

Agency recognizes partners, customers, stakeholders at ceremony

By Heather Athey
 DLA Strategic
 Communications

Support from Defense Logistics Agency stakeholders is vital to providing world-class support to warfighters, the agency's director, Navy Vice Adm. Alan Thompson, said at an Aug. 24 dinner honoring 22 DLA industry partners, customers and stakeholders.

"The agency team could not be successful in completing its global mission (in support of warfighters) without the tremendous support we receive from all of you, our suppliers, especially those of you who are setting the standard for all DLA suppliers," Thompson said at DLA's 2009 Business Alliance Awards dinner.

The awards are presented annually to recognize industry partners, customers and individuals who demonstrate outstanding efforts to partner with DLA and improve the agency's mission of providing supplies and services to America's warfighters. This year's awards were presented in conjunction with the 2010 DLA Enterprise Supplier Conference and Exhibition in Columbus, Ohio.

"One of the big themes of this conference is being able to reach out to our small businesses. We are absolutely committed to maximizing the amount of DLA business that comes your way," Thompson said. "So hopefully at your discussions, networking and breakout sessions, you've learned how to more effectively get in the door at DLA and increase the volume of business."

Industry representatives and DLA customers were recognized in seven categories, including Vendor Excellence, Innovative Business Performer of the Year, New DLA Contractor of the Year, Outstanding Readiness Support, Outstanding Ability One Program Vendor, Customer of the Year and Commander's Choice.

In the Vendor Excellence category, awards are presented to large, small, small disadvantaged, women-



(DLA photo by Charles Morris)

Defense Logistics Agency Small Business Programs director Peg Meehan welcomes attendees to the 2009 DLA Business Alliance Awards dinner Aug. 24. This year's awards were presented in conjunction with the 2010 DLA Enterprise Supplier Conference and Exhibition.

owned small businesses, service disabled, veteran-owned small businesses and historically underutilized business zone small businesses that have demonstrated overall excellence in superior product quality, on-time delivery, superior customer service, reliability, dependability, consistency and accuracy.

The Vendor Excellence winners are:

- Aerospace & Commercial Technologies Inc., Alledo, Texas (small business);
- Linde LLC, Murray Hill, N.J. (large business);
- REV-CAP Company Inc., Maple Shade, N.J. (small disadvantaged business);
- DARE Electronics Inc., Troy, Ohio (women-owned small business);
- All Rite Distributing Co. Inc., Fort Wayne, Ind. (service disabled, veteran-owned small business); and
- Central Ohio Metal Stamping, Columbus, Ohio (historically underutilized business zone, small business).

The Innovative Business Performer of the Year award is given to large, small, small disadvantaged, women-owned small businesses and service disabled, veteran-owned small businesses that have undertaken risks associated with innovative business practices such as shared production, electronic commerce, prime vendor contracts and quick response time, and have demonstrat-

ed overall excellence in superior product quality, on-time delivery, superior customer service, reliability, dependability, consistency and accuracy.

The Innovative Business Performer of the Year winners were:

- Regent Systems Inc., Dayton, Ohio (small business);
- Hess Corporation, Woodbridge, N.J. (large business);
- E-3 Enterprises Inc., Potomac, Md. (small disadvantaged business);
- MinnTech Electronics Inc., Hibbing, Minn. (women-owned small business); and

- PAL Services, O'Fallon, Mo. (service disabled, veteran-owned small business)

The New DLA Contractor of the Year award is presented to large or small business that contracted for the first time with DLA and has demonstrated overall excellence in superior product quality, on-time delivery, superior customer service, reliability, dependability, consistency and accuracy.

This year's New DLA Contractor of the Year is Trinity Armour Inc., Clinton Township, Mich., a small disadvantaged business/women-owned small business.

Awards for Outstanding Readiness Support are given to large, small, small disadvantaged, women-owned small businesses and service disabled, veteran-owned small businesses that have provided extraordinary customer support, service or product during a crisis situation and have demonstrated overall excellence in superior product quality, on-time delivery, superior customer service, reliability, dependability, consistency and accuracy.

The awardees for Outstanding Readiness Support were:

- Airtronic USA Inc., Elk Grove Village, Ill. (small business);
- Science Applications International Corp., Fair-

- field, N.J. (large business);
- UPI Manufacturing, Eagle, Wis. (small disadvantaged business);

- Surplus Electrical Innovations Inc., Norfolk, Va. (women-owned small business); and

- Pikes Peak Cargo Secure Inc., Colorado Springs, Colo. (service disabled, veteran-owned small business)

The awards for Outstanding Ability One Program Vendor are presented to nonprofit agencies - NIB (National Industries for the Blind, employing the blind) or NISH, (employing persons with severe disabilities) - that exemplify overall excellence in superior product quality, on-time delivery, superior customer service, reliability, dependability, consistency and accuracy.

This year's Outstanding Ability One Program vendors are:

- Arizona Industries for the Blind, Phoenix, Ariz. (NIB); and
- Eastern Carolina Vocational Center, Greenville, N.C. (NISH)

DLA gives two awards for Customer of the Year, to the Department of Defense customer organization and non-Department of Defense customer organization that exemplify the highest degree of professionalism,

See Business on page 13



(DLA photo by Brian Settlege)

Associates recognized for Suppliers Conference help

After the Sept. 24 DLA Land and Maritime change of command ceremony, DLA Director Navy Vice Adm. Alan Thompson presented his commander's coin to four DLA Land and Maritime associates who were major contributors to this year's DLA Enterprise Supplier Conference and Exhibition. Thompson (right) presented coins to (from left) John M. Dreska, Scott Achatz, Michael D. Fauris Sr. and Shelly M. Jenkins during a ceremony held in the Command Conference Room. They were recognized for their attention to detail, individual efforts and contributions to the conference, which was held in late August in Columbus.

Toastmasters Club wins special award 12th year in a row

For the 12th year in a row, the DSCC Toastmasters Club has won the President's Distinguished Club Award from Toastmasters International because of accomplishments the club achieved.

Club president Sean Delorenzo said the DSCC club was able to meet all 10 goals set forth by Toastmasters International that make a club eligible to win the award.

Only two percent of the 11,000 Toastmasters clubs worldwide receive this award.

"Earning this level of achievement was made possible only by the dynamic and innovative leadership of club officers as well as the diligent efforts wrought by each dedicated individual member," Delorenzo said.

A ribbon signifying the award was presented to DLA Land and Maritime Deputy Commander James McClaugherty during the club's Oct. 6 meeting.

McClaugherty praised the club's efforts in winning the award.

"Our Toastmasters club touches each and every one of us and makes us better professionals. It's an extraordinary environment," he



(DLA photos by Chuck Morris)

Toastmasters Area Governor Frank Chi (left), a member of the DSCC Toastmasters Club, presents the President's Distinguished Club Award ribbon to DLA Land and Maritime Deputy Commander James McClaugherty during the team's Oct. 6 meeting. This is the 12th year in a row the club has won the award.

said.

During the meeting, club member Tammy Solt spoke on "How to Save A Life," a personal story about the Heimlich maneuver and how a co-worker performed it on her at work recently. She was named "Best Speaker of the Meeting" and received the rotating trophy that goes with the recognition.

Club member Tom Collins spoke on "Honoring our Hero, Rev. Paul A. Johnson" and Mike O'Rourke spoke on "Taking Back the

Edge," a speech about using a pedometer to burn off calories.

The goal of Toastmasters is to help associates develop their communication and leadership skills.

The DSCC Toastmasters Club 3500 AGOISSI (A Group of Individuals Seeking Self Improvement) meets the first and third Wednesdays of the month.

Since its founding in 1924, Toastmasters International has helped four million men and women develop their public speaking skills and become confident communicators at work and at home. Headquartered in southern Cali-



Above, Tammy Solt receives the "Best Speaker of the Meeting" rotating trophy from Toastmaster of the Meeting Bob Genton for her speech on "How to Save A Life," a personal story about the Heimlich maneuver and how a co-worker performed it on her at work recently. Below, club member Don Schulze receives the rotating trophy for being named "Best Evaluator of the Meeting" from Genton.



fornia, the organization has about 200,000 members and 9,300 clubs in 80 countries.

Annual Veterans Day parade in Columbus set for Nov. 5

This year's MILVETS Columbus Veterans Day Parade will be held Nov. 5 in downtown Columbus. The annual parade will leave Nationwide Boulevard and High Street at noon and proceed to Veterans Memorial on West Broad Street.

Following the parade will be the annual Ohio Veterans Hall of Fame Induction Ceremony. A reception is set for 2 p.m. followed by the induction ceremony at 3 p.m.

Parking at Veterans Memorial is free for the parade and the induction ceremony.

For more information, contact Rick Isbell at 614-645-6504 or write to MILVETS, P.O. Box 311, Worthington, Ohio 43085.

Closer to the parade date, more information will be available on the MILETS website at www.MILVETS.org.

Since Friday, Nov. 5 is a regular workday, parade goers are urged to make plans to park in the vicinity of Nationwide Arena, where several parking lots and garages are available for a fee.

In addition, applications are being accepted for the MILVETS Educational Foundation Scholarship for central Ohio service members or dependents.

Anyone wishing to volunteer to help with the parade can call John Dreska at 614-692-8512, Bobby Mullins at 614-692-3694 or Linda Davenport at 614-692-8512.

Aviation support equipment parts to be discussed

By Tony D'Elia
DLA Land and Maritime Public Affairs

The equipment isn't a part of the aircraft, but the aircraft can't fly without it.

Aircraft depend on the AGPU, or aviation ground power unit, that provides electrical power when the engines are off and work is being done on the ground. There are 587 AGPUs around the world and the Defense Logistics Agency supports them, supplying 720 critical spare parts for this critical piece of equipment.

On Oct. 27-28 about a dozen or so personnel will meet at DLA Land and Maritime for a Line of Balance meeting to discuss how support can be improved for the AGPU and another piece of aviation ground support equipment, the generic aircraft nitrogen generator. There are 173 GANG units around the world and DLA supplies it with some 270 parts.

"The meeting is designed to bring all of the stakeholders together quarterly to synchronize the program requirements and

the forecasting, and to provide status on program production," said Tim White, the assistant product manager PEO-Aviation, AGSE.

Prior to these meetings, the team wasn't aware of this information and the demand planning forecasts were not synchronized at all. Air Force Capt. Robert LoMonaco, DLA Land, Demand Planning Branch chief, indicated that from a demand planner perspective, his team has learned that it is extremely critical to know the depot's current stocks on hand and their production schedules when developing a forecast. Last November, after the first meeting in Huntsville, Ala., his team identified 250 NIINs that were significantly under-forecasted, or just disconnected from the customer's requirements. Today, there are less than 20.

Attendees of the Line of Balance meeting will be the AGSE program office, DLA Land and Maritime, the Letterkenny Army Depot maintenance production office, the Avia-

See Equipment on page 14

CROSSWORD PUZZLE

ACROSS

- 1 To date (2 wds.)
- 6 Wild guess
- 10 Lath
- 14 Perp's need
- 15 Forum garb
- 16 Moon phenomenon
- 17 Bolt for a girder
- 18 Fragrance
- 19 Nefertiti's god
- 20 Gladiator's hello
- 21 Space station environment (2 wds.)
- 24 Bravery
- 26 Sports palaces
- 27 "Snow" veggie
- 28 Wields a machete
- 30 More ticked off
- 33 Hoofs it
- 34 Irritate
- 37 Hot — oven
- 38 Retail centers
- 39 Faint, with "over"
- 40 Desperado's piece
- 41 Common rental
- 42 Decorative vessels
- 43 Comes in second
- 44 Battery size
- 45 Volcanic rock
- 48 Most agile
- 52 Totally amazed
- 55 Pig's digs
- 56 Minnows
- 57 Post-kindergarten
- 58 Gauguin's prop
- 60 Ocean bird
- 61 Similar
- 62 Movie part
- 63 Acorn, to an oak
- 64 Bakers' meas.
- 65 Male voice

LAST ISSUE'S ANSWER

L	O	I	S		B	O	O	N	E		C	O	D	E
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- 3 Half a sawbuck
- 4 "Honest" fellow
- 5 Classier
- 6 Blizzard
- 7 Hubbub (hyph.)
- 8 Eager
- 9 Army quarters
- 10 Removes a goatee
- 11 Livy's tongue
- 12 Queen of the Misty Isles
- 13 Theater awards
- 22 NASA counterpart
- 23 Places of refuge
- 25 Receptive
- 28 Foxes' prey
- 29 Choir member
- 30 Hang loosely
- 31 Buckeye st. campus
- 32 Turned chicken
- 33 Use hip boots
- 34 Peace gesture
- 35 Constantly, to Poe
- 36 Really big tees
- 38 Abuse
- 39 "The Bridge on the River —"
- 41 Battery word
- 42 Heartfelt
- 43 Wore well
- 44 Mimic
- 45 Neonates
- 46 Conscious
- 47 Trawler gear
- 48 Scrapes, as a knee
- 49 German industrial center
- 50 Pool member
- 51 Mary — Moore
- 53 Genres
- 54 Porcelain flaw
- 59 Stretchy bandage

DOWN

- 1 Fergie's first name
- 2 Martini garnish

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63						64				65		

Want more puzzles? Check out the "Just Right Crossword Puzzles" books at QuillDriverBooks.com

CELEBRITY CIPHER

by Luis Campos

Celebrity Cipher cryptograms are created from quotations by famous people, past and present. Each letter in the cipher stands for another.

Today's clue: W equals F

" V R V H I D U R F V H , T Z V M O F A I
T J R F T J D F R . T A V J F F I Z V M O W P J ,
V J N T A V J F F I D Z V J L O F Z O A I H B N ."
- Y I J I

Previous solution: "YOU'RE NO GOOD UNLESS YOU ARE A GOOD ASSISTANT, AND IF YOU ARE, YOU'RE TOO GOOD TO BE AN ASSISTANT." - MARTIN H. FLACHER

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SPORTS AND LEISURE

Land Supplier associate wins titles at natural bodybuilding competitions

A Defense Logistics Agency Land and Maritime associate recently won a couple of titles at a natural bodybuilding competition in Youngstown.

Don DiGuardi, an MRAP Supply Chain Point of Contact in Land Supplier Operations, competed in the Cardinal Classic Sept. 25.

DiGuardi, who has been weight training since he was about 20 years old, said it was the first bodybuilding show in which he had competed. He took first place in the men's novice light-weight class and then competed for and won the men's novice overall competition. He also placed fifth in the men's master class, which is for men 40-49.

On Oct. 2, he competed in the NPC Natural Northern in Cleveland.

"It was a much bigger competition," DiGuardi said. "I finished fourth in the men's open welter-weight and third in the men's masters classes."

At natural bodybuilding competitions, all competitors are polygraph tested and each winner is also tested by urinalysis to be sure they are not taking any performance-enhancing drugs.

DiGuardi, who has worked at DLA Land and Maritime for five years, said he decided to compete after some friends at the DSCC Fitness Center participated in a competition last year.

"They spoke highly of the experience and it intrigued me," he said, so he started training in early June at the DSCC Fitness Center and followed a very strict diet through the summer.

"All my food was weighed or measured and eaten at specific times," he said. "My workouts were calculated and my cardiovascular workouts became intense. All this



(Photo courtesy of Don DiGuardi)

Don DiGuardi, an associate in Land Supplier Operations, won these trophies at two natural bodybuilding competitions. He competed in the Cardinal Classic Sept. 25 in Youngstown, Ohio, and in the NPC Natural Northern Oct. 2 in Cleveland. At natural bodybuilding competitions, all competitors are polygraph tested and each winner is also tested by urinalysis to be sure they are not taking any performance-enhancing drugs.

was vital to trim body fat percentage well into the single digits for the show (in Youngstown)."

DiGuardi said he enjoys body building competition because "it is the ultimate challenge of my character.

"When I get on stage there is nothing to hide behind. If I cheated in any way it will show on competition day," he said. "The training schedule and diet tests my commitment, discipline, and self-control."

He will take the next few months off to enjoy the rest of the year and the holidays before starting intense training again in January for a competition set for April 16 in Columbus.

DiGuardi served four years in the Air Force, before joining the Air National Guard and serving there for 18 years until his retirement in 2005.

Business

Continued from page 11

and meet or exceed criteria in one or more of the following categories: vendor excellence, innovative business performer or outstanding readiness support to DLA.

This year's Customers of the Year are:

- U.S. Army Medical Materiel Agency, Defense Medical Logistics Center, Fort Detrick, Md. (DoD Customer); and

- National Oceanic and Atmospheric Administration, National Weather Service Alaska Region, Anchorage, Alaska (Non-DoD Customer)



(DLA photos by Marc McCormick)

Standing at attention at the start of the DLA Land Barstow transfer of function ceremony are (from left) Maj. Gen. James Kessler, Commanding General of Marine Corps Logistics Command, DLA Land and Maritime Deputy Commander James McClougherty, Marine Corps Lt. Col. Kenneth Kowis, Logistics Contingency Officer for DDC and DLA, and Edgar Thomas, material handler and supervisor for DLA Land and Maritime Barstow.

Barstow

Continued from page 1

Gen. James Kessler, Commanding General of Marine Corps Logistics Command, Lt. Col. Kenneth Kowis, Logistics Contingency Officer for DDC and DLA, and Edgar Thomas, material handler and supervisor for DLA Land and Maritime Barstow, were on hand to accept the responsibilities of those functions from MCB.

"The commitment from DLA is there and I thank all the workers for the work they've done here and the work they will continue to do supporting the Marine Corps under DLA," Kessler said.

DLA will continue preserving the mission that Maintenance Center Barstow is dedicated to and is proud to be part of the Marine Corps and Barstow family, McClougherty added.



DLA Land and Maritime Deputy Commander James McClougherty (left) presents the DLA Land and Maritime "cornerstone" to Edgar Thomas, material handler and supervisor for DLA Land and Maritime Barstow, during the transfer of function ceremony.

DLA award

Continued from page 5

Language and the written word to communicate, learned and mastered the art of technical data package development. She has learned the job well enough to now be considered the "go to" expert in her work unit.

Gray is a 1979 graduate of the St. Rita School for the Deaf, where she participated in sports and drama.

In her spare time, Gray is an avid photographer and enjoys working at her church in Dayton, Ohio. She is treasurer of the Kennedy School for the Deaf Alumni Association and active in the Dayton Deaf Club.

One of her favorite projects is the Operation Christmas Child campaign at her church, the Miami Valley Baptist Church for the Deaf and Hearing. She also enjoys singing by signing and performs with others at churches and nursing homes.

She also served as host of a women's retreat at her church.

"I was thrilled by the experience," she said of the retreat. "I enjoyed meeting the women from many different locations and communities throughout Ohio."

"I am a very positive person," said Gray. "I love to encourage my co-workers and my supervisor Terrell (Carter)."

"I really enjoy travel and camping with my family and friends, picture taking and the editing and printing of the photos on the computer," she said.

It's the fourth consecutive year that a DLA Land and Maritime associate as been honored with the award. Delfina Zeigler, a supply clerk, was selected last year; Dave Anders, a supervisory inventory management specialist, was named in 2008; and Constance Gardener, a contract specialist, took the prize in 2007.

Equipment

Continued from page 12

tion Field Maintenance directorate, and AMCOM Integrated Materiel Management Center.

"Just recently we identified a NSN in the LOB that did not look right," LoMonaco said. "After researching and speaking with the production superintendent at Letterkenny, we realized that his requirements were in feet and not in rolls. We thought the customer was projecting three rolls (300 feet) per AGPU, or 72,000 feet."

Because of a unit of issue conversion error, it was discovered that the customer needed three feet per AGPU, or 720 feet a year - eight rolls not 720. The difference would leave a lot of stock languishing on the shelf.

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The Columbus Federal Voice

Free ads are subject to the policy printed on the right.

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- Ads promoting a business will not be accepted.
- Ads for firearms, antiques, collectibles or hobby related items will not be accepted.
- Privately-owned tickets, sold through the free ads, must show ticket price and may not exceed the face value of the ticket.
- Ads must be submitted by COB on the Monday of the week preceding the publication date of The Voice. No revisions or cancellations will be accepted after that Monday's deadline.
- Ads will appear on the Voice Web site and may also appear on the publisher's Web site.

Your cooperation is needed in order to continue to offer free ads in The Columbus Federal Voice. The publisher reserves the right to edit and/or reject ads which do not conform to the intent of the Free Ad Policy, which is to provide federal employees and military personnel who work within the distribution area of The Columbus Federal Voice an opportunity to advertise personal property in which other employees or military personnel may be interested.

DLA officials attend opening of Navistar Defense center

By Elissa Koc
Navistar Defense

LOUISVILLE, Ky. - Defense Logistics Agency Land and Maritime representatives traveled to Shepherdsville, Ky., outside of Louisville, Sept. 1 for the grand opening of the new Navistar Defense Distribution Center.

Milt Lewis, DLA Land and Maritime acquisition executive, and several members of the DLA Land and Maritime team were on hand at the ceremony hosted by Archie Massicotte, president of Navistar Defense. Also attending were Navistar dealers, defense suppliers and other military customers who also attended planning meetings and demonstrations during the event.

The new facility is responsible for consolidating, military packing and shipping all of Navistar

Defense's DLA/Defense Department Joint Program Office contracts.

"The Shepherdsville facility is totally dedicated to supporting DLA and Navistar's other military customers," Lewis said. "This is a significant investment and clearly reflects Navistar's commitment to providing superior support to its MaxxPro fleet of MRAP vehicles and our warfighters."

Navistar Defense, LLC, also honored fallen Marine Corps Lance Cpl. Thomas P. Echols, whose name is the street location for the company's new facility.

"Fleet support is vital to the success of our servicemen and women who depend on lifesaving vehicles to complete their missions safely," said Michele Calbi, vice president, parts, Navistar Defense. "We take great pride in our work and we will be reminded of the importance of delivering critical spares each time we drive down Thomas P. Echols Lane."

As part of the grand opening ceremony, the company recognized the Echols family and will permanently display a plaque in the facility in memory of the fallen Marine, whose hometown was Shepherdsville, Ky. He was killed while conducting combat operations in al-Anbar province, Iraq during his second deployment.

Navistar has more than 30,000 vehicles in service throughout the world. These vehicles range from lifesaving units such as the International(r) MaxxPro(r) Mine Resistant Ambush Protected (MRAP) and MXT(tm) vehicles, to logistic vehicles such as water tankers, fuel trucks and general troop transport vehicles.

Once vehicles are fielded, Navistar provides parts and support through an established global network to ensure units stay mission ready regardless of location.



(DLA photo by Chuck Morris)

Professor discusses leadership style effects

Dr. Timothy Reymann, lead faculty, business administration, at Franklin University in Columbus, discusses "Leadership Style and the Effect on Organizational Culture and Performance" Sept. 15 in the Building 20 Buckeye Room. The presentation, sponsored by the Leadership Development Association, focused on three main points. The first was the need for true transformational leadership that "allows for ownership in vision." Second was the need to cultivate an adaptive culture that "embraces continuous development, learning and change" and the third point he made was that change equals performance that sustains competitive advantage and growth of individuals and the organization.

CLASSIFIED ADS



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Apliances

TV - 50" Hitachi Projection LCD HD UltraVision TV with stand, EC, \$500, call 614-837-8346.

Washer/Dryer - Electric washer and dryer, white, EC, \$125 each, call 614-772-0967.

Washer/Dryer - Whirlpool Duet front-loading washer, gas dryer, 6 years old, GC, new fill valve on washer, \$350 OBO, 614-404-4729.

Furniture

Beds - Oak bunk bed set with mattresses, twin top, full size lower, \$300 OBO, 614-855-5285 or 614-692-3899.

Sofa - Suede/leather sectional sofa, light brown cushions/pillows w/ dark brown leather base, \$100 OBO; two glass end table, one glass coffee table, \$75, 614-772-0967.

Misc for Sale

Baby Items - Baby Pack and Play, stroller, high chair, clean, EC, \$150 for all three, call 614-403-6811 daytime.

Coat/Jerseys - 5x leather coat, \$50; 5x Kobe Bryant jersey, \$20; xl Tony Romo jersey, ticketed \$115, selling for \$50, 614-693-8432.

Crib - 3-in-1 crib with mattress plus dresser, honey oak, four position mattress adjusts as baby grows, \$145, 614-693-1148 or 614-270-8954.

Grave Plots - Forest Lawn Cemetery, Garden of Resurrection, two plots, one vault, one pre-paid opening/closing, \$4,500 for all, 614-692-3755.

Scaffolding - Bil-Jax scaffolding, four complete sections, four casters, four leveling jacks/swivel base, safety rails, six plywood decked aluminum planks, \$1,000, 614-266-5554.



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Autos

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